



**Australian Government**

**Australian Radiation Protection and Nuclear Safety Agency**

## **Delivery of ARPANSA UPF swing tags to destinations outside Australia**

Since 1991 ARPANSA has offered an Ultraviolet Protection Factor (UPF) testing service and issued UPF rating swing tags. In recent times a number of our clients have experienced delays in delivery of tags by airmail due to changes in operation of postal services. It is also difficult to trace packages sent by airmail.

For these reasons ARPANSA dispatches UPF tags to destinations outside Australia by international courier services only. This ensures that the parcels can be traced and often results in faster delivery.

### **Options for delivery of swing tags**

- If no courier service is specified on the order form, ARPANSA will send the order by UPS or TNT courier.
- You may prefer to provide ARPANSA with details of your own courier service and ARPANSA can arrange for that courier to collect the order from ARPANSA.
- You may prefer to arrange for your own courier service to collect the order from ARPANSA. Please ask the ARPANSA store to notify you when the order is ready for collection.

**Note that ARPANSA attaches a customs declaration form describing the contents of the package to each order that has a destination outside Australia.**

*If you have any questions about delivery of ARPANSA UPF swing tags, please contact the ARPANSA UPF Testing Service.*

*Phone (+613) 9433 2211*

*Fax (+613) 9432 1835*