



Highlights Report ARPANSA



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RESPONSES:
110 of 145

RESPONSE RATE:
76%

EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of ± 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

YOUR EMPLOYEE ENGAGEMENT INDEX SCORE		73	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
SAY	Overall, I am satisfied with my job	77	16 7	77%	+1	+3	+1	+3
	I am proud to work in my agency	79	14	79%	-3	+3	-4	+2
	I would recommend my agency as a good place to work	69	19 12	69%	-7 ⬇	0	-5 ⬇	+1
	I believe strongly in the purpose and objectives of my agency	84	15	84%	-4	0	-5 ⬇	-3
STAY	I feel a strong personal attachment to my agency	58	33 9	58%	-12 ⬇	-3	-10 ⬇	-5 ⬇
	I feel committed to my agency's goals	80	14	80%	-3	-3	-7 ⬇	-4
STRIVE	I suggest ideas to improve our way of doing things	90	8	90%	+3	+3	0	0
	I am happy to go the 'extra mile' at work when required	89	7	89%	-1	-2	-3	-2
	I work beyond what is required in my job to help my agency achieve its objectives	78	19	78%	-3	-3	-4	-4
	My agency really inspires me to do my best work every day	61	27 12	61%	+5 ⬆	+3	-1	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



LEADERSHIP - IMMEDIATE SUPERVISOR



IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE *APS LEADERSHIP CAPABILITY FRAMEWORK*.

YOUR IMMEDIATE SUPERVISOR INDEX SCORE		73	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
					+1	-3	-3	-1
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	76	16 8	76%	+5 ⬆	-4	-3	0
	My supervisor can deliver difficult advice whilst maintaining relationships	69	24	69%	-8 ⬇	-9 ⬇	-9 ⬇	-6 ⬇
	My supervisor invites a range of views, including those different to their own	80	15	80%	+6 ⬆	-1	-3	+1
	My supervisor encourages my team to regularly review and improve our work	73	21	73%	-1	-8 ⬇	-7 ⬇	-5 ⬇
	My supervisor is invested in my development	76	17 7	76%	+4	0	0	+3
	My supervisor ensures that my workgroup delivers on what we are responsible for	82	15	82%	+1	-5 ⬇	-5 ⬇	-2
Other similar questions								
	My supervisor provides me with helpful feedback to improve my performance	73	20 7	73%	-2	-5 ⬇	-4	0
	My supervisor actively ensures that everyone can be included in workplace activities	79	17	79%	-	-5 ⬇	-5 ⬇	-3
KEY		⬆ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR ⬇ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR Positive Neutral Negative <div> </div>						

LEADERSHIP - SES MANAGER



SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE *APS LEADERSHIP CAPABILITY FRAMEWORK*.

YOUR SES MANAGER LEADERSHIP INDEX SCORE		69	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
					+1	0	-1	+1
SES Manager	My SES manager clearly articulates the direction and priorities for our area	67	21 12	67%	+8 ↑	-1	-2	+3
	My SES manager presents convincing arguments and persuades others towards an outcome	64	23 13	64%	+1	+2	0	+2
	My SES manager promotes cooperation within and between agencies	62	32	62%	-7 ↓	-5 ↓	-8 ↓	-4
	My SES manager encourages innovation and creativity	61	30 10	61%	+1	-5 ↓	-6 ↓	-3
	My SES manager creates an environment that enables us to deliver our best	66	24 10	66%	+2	+2	+1	+6 ↑
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	72	24	72%	+3	-2	-4	0
Other similar questions								
All SES	In my agency, the SES work as a team	46	35 19	46%	-2	-7 ↓	-6 ↓	-4
	In my agency, the SES clearly articulate the direction and priorities for our agency	51	27 22	51%	+3	-12 ↓	-10 ↓	-6 ↓
	In my agency, communication between SES and other employees is effective	48	34 18	48%	+4	-6 ↓	-4	-1
KEY ↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR ↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR Positive Neutral Negative								

COMMUNICATION AND CHANGE



COMMUNICATION

THE COMMUNICATION SCORE MEASURES COMMUNICATION AT THE INDIVIDUAL, GROUP AND AGENCY LEVEL.

CHANGE

EFFECTIVE COMMUNICATION IS AN IMPORTANT PART OF ANY CHANGE PROCESS. NOTE THESE QUESTIONS DO NOT CONTRIBUTE TO THE ABOVE INDEX SCORE.

YOUR COMMUNICATION INDEX SCORE	68	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
				+1	0	0	+2

Communication	My supervisor communicates effectively	79	13	7	79%	-1	-1	-2	+2
	My SES manager communicates effectively	67	19	13	67%	+1	-2	-3	+1
	Internal communication within my agency is effective	60	24	16	60%	0	+3	+3	+8⬆

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	67	19	15	67%	-6⬇	-2	-4	-1
	Staff are consulted about change at work	50	34	16	50%	0	0	+1	+4
	Change is managed well in my agency	37	34	29	37%	+5⬆	-7⬇	-5⬇	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	81 12 7	81%	-5⬇️	+2	-2	-1
I have a choice in deciding how I do my work	81 15	81%	-4	+17⬆️	+5⬆️	+8⬆️
Where appropriate, I am able to take part in decisions that affect my job	74 15 11	74%	-4	+4	-1	+2
I am clear what my duties and responsibilities are	81 16	81%	-3	+1	-1	+2
I am satisfied with the recognition I receive for doing a good job	72 17 11	72%	+3	+5⬆️	+2	+5⬆️
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	50 30 20	50%	-3	-11⬇️	-9⬇️	-12⬇️
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	81 11 8	81%	-3	+4	-1	0
I am satisfied with the stability and security of my job	75 16 9	75%	-11⬇️	-6⬇️	-3	0
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	81 11 7	81%	+6⬆️	+3	-3	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	42 41 17	42%	-7⬇️	-20⬇️	-14⬇️	-12⬇️
I understand how my role contributes to achieving an outcome for the Australian public	89 9	89%	+6⬆️	-4	-4	-2
I believe strongly in the purpose and objectives of the APS	73 27	73%	-2	-12⬇️	-10⬇️	-9⬇️

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
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What best describes your current workload?

Well above capacity - too much work		33%	+1	+10⬆️	+9⬆️	+8⬆️
Slightly above capacity - lots of work to do		42%	-3	+1	+2	+1
At capacity - about the right amount of work to do		24%	+1	-6⬇️	-6⬇️	-3
Slightly below capacity - available for more work		1%	0	-5⬇️	-5⬇️	-5⬇️
Well below capacity - not enough work		1%	+1	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



INCLUSION AND FLEXIBLE WORKING

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	79 14	79%	-1	+1	0	+4
My supervisor actively ensures that everyone can be included in workplace activities	79 17	79%	-	-5	-5	-3
I receive the respect I deserve from my colleagues at work	75 18	75%	0	-6	-6	-3

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
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Do you currently access any of the following flexible working arrangements?
[Multiple Response]

Part time		6%	-1	-8	-8	-8
Flexible hours of work		54%	-1	+28	+20	+25
Compressed work week		4%	-2	+1	+1	-1
Job sharing		1%	+1	+1	+1	0
Working away from the office/working from home		70%	-12	+15	+2	+4
None of the above		11%	+4	-16	-7	-7

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

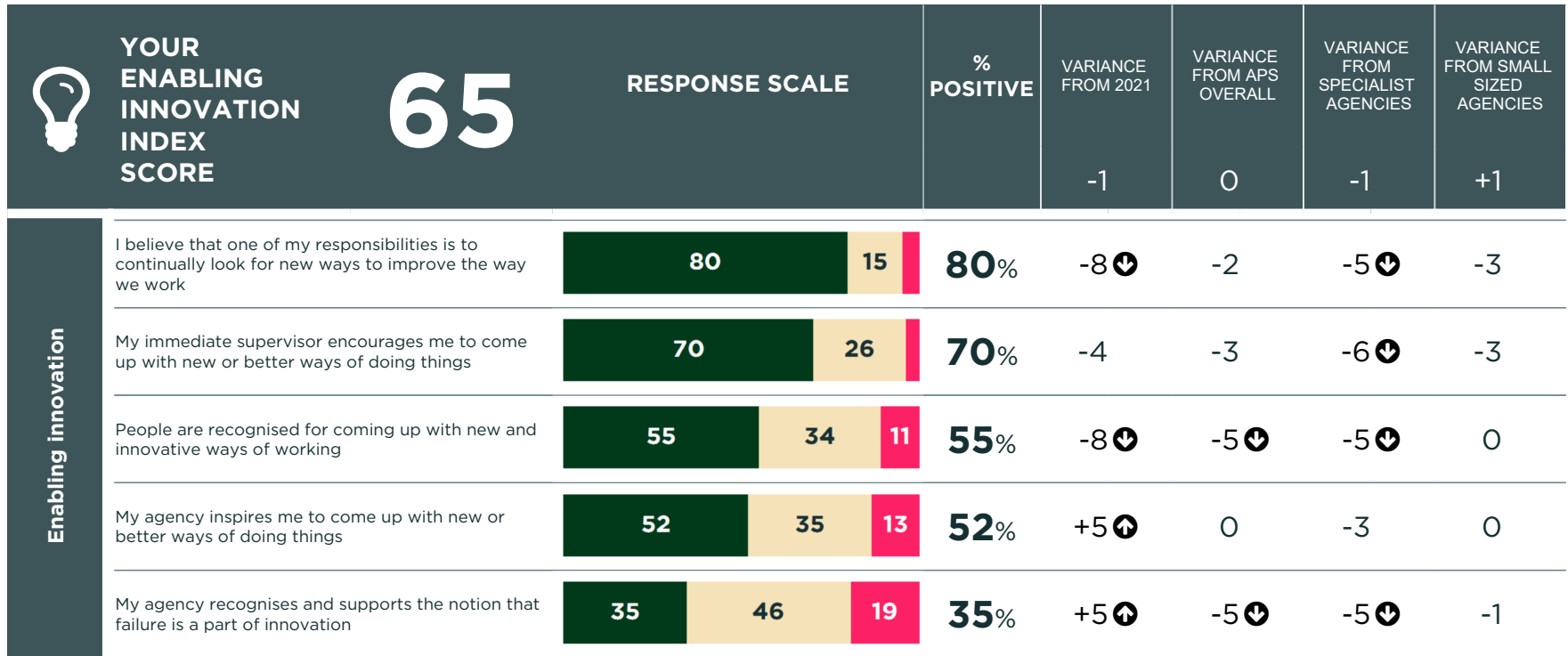


ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.



**YOUR
WELLBEING
POLICIES AND
SUPPORT INDEX
SCORE**

70

RESPONSE SCALE

**%
POSITIVE**

**VARIANCE
FROM 2021**

**VARIANCE
FROM APS
OVERALL**

**VARIANCE
FROM
SPECIALIST
AGENCIES**

**VARIANCE
FROM SMALL
SIZED
AGENCIES**

-2

+1

-2

0

Wellbeing policies and support

I am satisfied with the policies/practices in place to help me manage my health and wellbeing

62

26

11

62%

-7 ↓

-2

-6 ↓

-2

My agency does a good job of communicating what it can offer me in terms of health and wellbeing

66

20

14

66%

-5 ↓

+2

-2

+1

My agency does a good job of promoting health and wellbeing

64

27

10

64%

-9 ↓

0

-3

-1

I think my agency cares about my health and wellbeing

69

21

10

69%

+1

+7 ↑

0

+3

I believe my immediate supervisor cares about my health and wellbeing

89

89%

+4

+3

+1

+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always	<div></div>	4%	-2	-1	0	0
Often	<div></div>	18%	-8↓	-8↓	-6↓	-8↓
Sometimes	<div></div>	59%	+11↑	+9↑	+9↑	+10↑
Rarely	<div></div>	17%	-2	-1	-3	-1
Never	<div></div>	2%	+2	0	0	0
To what extent is your work emotionally demanding?						
To a very large extent	<div></div>	2%	-5↓	-5↓	-4	-4
To a large extent	<div></div>	21%	0	0	+2	+1
Somewhat	<div></div>	39%	+4	0	0	0
To a small extent	<div></div>	28%	-4	+5↑	+2	+3
To a very small extent	<div></div>	10%	+5↑	+1	-1	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree	<div></div>	7%	-1	-1	-1	-2
Agree	<div></div>	18%	+2	-6 ⬇	-5 ⬇	-5 ⬇
Neither agree nor disagree	<div></div>	37%	+3	+5 ⬆	+7 ⬆	+8 ⬆
Disagree	<div></div>	32%	-2	+3	0	+1
Strongly disagree	<div></div>	7%	-2	0	-1	-2
In general, would you say that your health is:						
Excellent	<div></div>	12%	-1	+2	+2	+1
Very good	<div></div>	33%	-11 ⬇	-1	-2	-2
Good	<div></div>	37%	+4	-1	0	0
Fair	<div></div>	15%	+7 ⬆	0	+1	+1
Poor	<div></div>	2%	+1	-1	-1	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE

RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
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In the last month, please rate your workgroup's overall performance

Excellent	<div></div>	30%	+3	+3	+1	+3
Very good	<div></div>	46%	-4	-9↓	-9↓	-9↓
Average	<div></div>	22%	+2	+7↑	+8↑	+7↑
Below average	<div></div>	2%	-1	0	0	0
Well below average		0%	0	-1	-1	-1

In the last month, please rate your agency's success in meeting its goals and objectives

Excellent	<div></div>	15%	+2	-2	-3	-2
Very good	<div></div>	53%	-4	-2	-2	+2
Average	<div></div>	28%	+3	+4	+6↑	+4
Below average	<div></div>	4%	+1	+1	+1	0
Well below average		0%	-2	-2	-2	-3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	69 21 10	69%	-12 ↓	-11 ↓	-14 ↓	-12 ↓
My workgroup has the tools and resources we need to perform well	55 25 20	55%	-5 ↓	-7 ↓	-5 ↓	-1
The people in my workgroup use time and resources efficiently	70 22 7	70%	-3	-7 ↓	-8 ↓	-6 ↓
My workgroup can readily adapt to new priorities and tasks	74 19 7	74%	-4	-11 ↓	-11 ↓	-9 ↓
The people in my workgroup cooperate to get the job done	86 12	86%	+4	-3	-4	-3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



RETENTION



EMPLOYEES WHO INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS WERE ASKED WHAT THEIR PLANS WERE.






	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Which of the following statements best reflects your current thoughts about working in your current position?						
I want to leave my position as soon as possible	<div></div>	6%	0	-3	-2	-4
I want to leave my position within the next 12 months	<div></div>	10%	-3	-14 ⬇	-12 ⬇	-13 ⬇
I want to stay working in my position for the next one to two years	<div></div>	26%	-4	-11 ⬇	-13 ⬇	-12 ⬇
I want to stay working in my position for at least the next three years	<div></div>	58%	+8 ⬆	+28 ⬆	+28 ⬆	+28 ⬆
What best describes your plans involved with leaving your current position?						
I am planning to retire	<div></div>	6%	-11 ⬇	0	+1	+1
I am pursuing another position within my agency	<div></div>	6%	-11 ⬇	-34 ⬇	-20 ⬇	-11 ⬇
I am pursuing a position in another agency	<div></div>	29%	+13 ⬆	+5 ⬆	-3	-13 ⬇
I am pursuing work outside the APS	<div></div>	35%	-15 ⬇	+23 ⬆	+17 ⬆	+18 ⬆
It is the end of my non-ongoing, casual or contracted employment	<div></div>	12%	+12 ⬆	+8 ⬆	+5 ⬆	+5 ⬆
Other	<div></div>	12%	+12 ⬆	-1	-1	-1
<div> <div>KEY</div> <div> <div>⬆</div> AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR <div>⬇</div> AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR </div> </div>						

RETENTION



EMPLOYEES WERE ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE FIVE REASONS FOR LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (5 highest responses):						
There is a lack of future career opportunities in my agency		17%	-	-	-	-
Senior leadership is of a poor quality		17%	-	-	-	-
My immediate supervisor's leadership is of a poor quality		17%	-	-	-	-
Other		17%	-	-	-	-
I do not have a sense of belonging to my workgroup or agency		8%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

DISCRIMINATION

RESPONSE SCALE

%

VARIANCE FROM 2021

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM SMALL SIZED AGENCIES

During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic?

Yes	<div></div>	13%	+2	+3	+5 ↑	+4
No	<div></div>	87%	-2	-3	-5 ↓	-4

Did this discrimination occur in your current agency?

Yes	<div></div>	93%	-7 ↓	+2	+3	+5 ↑
No	<div></div>	7%	+7 ↑	-2	-3	-5 ↓

Basis for the discrimination that you experienced (3 highest responses):

Gender	<div></div>	46%	-	-	-	-
Other	<div></div>	38%	-	-	-	-
Age	<div></div>	31%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO PERCEIVED HARASSMENT OR BULLYING IN THE LAST 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY EXPERIENCED. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

HARASSMENT AND BULLYING

RESPONSE SCALE

%

VARIANCE FROM 2021

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM SMALL SIZED AGENCIES

During the last 12 months, have you been subjected to harassment or bullying in your current workplace?

Yes	<div></div>	12%	0	+3	+4	+2
No	<div></div>	81%	-2	-4	-6 ↓	-4
Not sure	<div></div>	7%	+2	+2	+1	+2

Types of harassment or bullying experienced (3 highest responses):

Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)	<div></div>	46%	-	-	-	-
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)	<div></div>	38%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)	<div></div>	38%	-	-	-	-

Did you report the harassment or bullying?

I reported the behaviour in accordance with my agency's policies and procedures	<div></div>	50%	-17 ↓	+16 ↑	+20 ↑	+17 ↑
It was reported by someone else		0%	0	-7 ↓	-6 ↓	-5 ↓
I did not report the behaviour	<div></div>	50%	+17 ↑	-9 ↓	-15 ↓	-11 ↓

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

CORRUPTION

RESPONSE SCALE

%

VARIANCE FROM 2021

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM SMALL SIZED AGENCIES

Excluding behaviour reported to you as part of your duties, in the last 12 months have you witnessed another APS employee in your agency engaging in behaviour that you consider may be serious enough to be viewed as corruption?

Yes		5%	+1	+2	+2	0
No		83%	-8↓	-8↓	-8↓	-5↓
Not sure		7%	+5↑	+3	+3	+2
Would prefer not to answer		6%	+3	+3	+3	+3

Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures

The data for this question has been hidden for anonymity reasons.

It was reported by someone else

The data for this question has been hidden for anonymity reasons.

I did not report the behaviour

The data for this question has been hidden for anonymity reasons.

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How do you describe your gender?						
Man or male	<div></div>	48%	-1	+11	+8	+10
Woman or female	<div></div>	43%	0	-16	-13	-15
Non-binary	<div></div>	1%	+1	+1	0	0
I use a different term	<div></div>	1%	+1	+1	+1	+1
Prefer not to say	<div></div>	7%	-1	+4	+4	+3
Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?						
Yes		0%	0	-4	-2	-4
No	<div></div>	100%	0	+4	+2	+4
Do you have an ongoing disability?						
Yes	<div></div>	6%	+5	-3	-2	-2
No	<div></div>	94%	-5	+3	+2	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do you have carer responsibilities?						
Yes	<div></div>	57%	+4	+16	+17	+16
No	<div></div>	43%	-4	-16	-17	-16
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes	<div></div>	7%	+5	-1	-3	-3
No	<div></div>	93%	-5	+1	+3	+3
In which country were you born?						
Australia	<div></div>	73%	-1	-4	-3	-4
Other country	<div></div>	27%	+1	+4	+3	+4
Do you speak a language other than English at home?						
No, English only	<div></div>	79%	-3	-1	-2	-4
Yes, other	<div></div>	21%	+3	+1	+2	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

TIME TO TAKE ACTION



CELEBRATE

What things do we do well?

THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.



INVESTIGATE FURTHER WITH OUR TEAMS

Are there any other opportunities coming out of the results that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?



OPPORTUNITIES

Areas we need to focus on and turn into action plans:

WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



$$\begin{array}{c} \begin{array}{|c|c|c|} \hline \text{Strongly agree} & \text{Agree} & \text{Neither} \\ \hline \end{array} & \begin{array}{|c|c|} \hline \text{Disagree} & \text{Strongly disagree} \\ \hline \end{array} \\ \hline \text{POSITIVE RESPONSE} & \text{Neutral response} & \text{Negative response} \\ \hline \end{array} \div \begin{array}{c} \text{number of respondents who} \\ \text{answered the question} \end{array} = \% \text{ POSITIVE}$$

ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.